

Terrance M. Marcelle

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SUMMARY

Senior Identity and Access Management (IAM) and Cybersecurity Engineer. Focused on automation, scalability, and reliability. In past roles I've support IAM authentication protocols, cloud security, and incident response across healthcare, education, and software technology organizations.

EDUCATION & CERTIFICATIONS

M.S. Management Information Systems – Florida International University

B.S. Information Technology – Florida International University (Minor: Business Administration)

Certifications:

- AWS Security Specialty (2024)
 - CIAM (Certified Identity and Access Manager)
 - CIGE (Certified Identity Governance Expert)
 - Network+ | Security+
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PROFESSIONAL EXPERIENCE**Sutter Health – Sacramento, CA****Cybersecurity Engineer IV** | Dec 2022 – Present

- Designed and led enterprise-scale identity and access management solutions supporting over 100,000 users, ensuring reliability, performance, and compliance with NIST 800-53, HIPAA, and HITECH standards.
- Architected and implemented custom IAM integrations across SaaS and internal platforms (Workday, Azure Entra ID, ServiceNow, SailPoint), enabling standardized authentication, authorization, and lifecycle management.
- Provided technical leadership for IAM architecture, prioritization, and capacity planning, partnering closely with Security Governance, Product, and Engineering teams.
- Mentored and supported engineers through design reviews, code reviews, training sessions, and incident root-cause analysis, strengthening team delivery and operational maturity.

Banner Health – Phoenix, AZ**Cybersecurity Engineer III** | Nov 2021 – Dec 2022

- Built and maintained scalable identity automation using Java, BeanShell, PowerShell, and AngularJS to manage access for employees, contractors, and vendors across multi-state environments.
- Collaborated with cybersecurity, infrastructure, and cloud teams to integrate on-prem and cloud authentication systems, improving consistency and auditability.
- Led platform upgrades and migrations for identity infrastructure, improving system reliability and security posture.
- Communicated IAM designs, risks, and best practices to both technical and non-technical stakeholders, supporting informed decision-making.

Tanium – Miami, FL**Technical Account Manager** | Aug 2019 – Oct 2021

- Trusted technical advisor to enterprise customers, guiding secure deployment and operation of endpoint security, compliance, and vulnerability management platforms at global scale.
- Partnered with customers and internal engineering teams to design authentication and SAML-based access integrations for cloud-hosted services.
- Conducted security and risk assessments, translating findings into actionable remediation strategies aligned with industry standards.
- Supported customer engineering teams through technical reviews, demonstrations, and best-practice guidance to ensure long-term platform success.

Dignity Health – Phoenix, AZ

IT Cybersecurity Analyst III | Nov 2017 – Aug 2019

- Engineered identity lifecycle automation and access governance solutions supporting more than 90,000 users across 17 states.
- Developed PowerShell-based integrations leveraging REST, SOAP, and LDAP to improve identity accuracy, reduce manual effort, and strengthen audit readiness.
- Partnered with security and engineering teams to support root-cause analysis and continuous improvement of authentication services.
- Authored and maintained SOPs and technical documentation to standardize IAM operations and knowledge sharing.

Florida International University – Miami, FL

IT Associate Director | Jan 2016 – Dec 2017

- Led strategic planning and delivery of enterprise IT and application initiatives, balancing reliability, security, and long-term scalability.
- Oversaw development and deployment of custom applications and services, collaborating with cross-functional stakeholders and leadership.
- Established data security and access control policies for systems handling HIPAA and PII-regulated data.
- Managed and mentored technical staff, supporting career development and operational excellence.

University of Miami – Miami, FL

System Administrator | Nov 2013 – Jan 2016

- Designed and deployed secure, cloud-based web and identity-enabled solutions using AWS and Oracle Identity Management.
- Implemented authentication integrations between Linux systems and Active Directory using Kerberos, LDAP, and SSSD.
- Partnered with network and security teams to harden systems, conduct vulnerability scans, and mitigate application and infrastructure risks.
- Supported highly available production systems serving medical and academic users in regulated environments.

IBM – Poughkeepsie, NY

IT Specialist – Linux/AIX Administration | May 2012 – Oct 2013

- Provisioned and administered enterprise Linux and AIX systems in large-scale data center environments.

- Automated system configuration and monitoring using shell scripting and enterprise tooling to improve reliability and operational visibility.
- Collaborated with cross-functional infrastructure teams to support mission-critical systems and services.

Florida International University - Miami, FL**IT Coordinator Computer Applications | Sept 2006 – Apr 2012**

- Designed and implemented an asset management system in VB.Net.
 - SharePoint 2010 application development using C#, InfoPath, SharePoint Designer, for tracking software license Distribution.
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SKILLS

Identity & Access Management (IAM),
AWS (EC2, S3, RDS, ELB, ElasticCache, CloudFront, IAM)
Cloud Security & Access Management
Infrastructure Automation & Scripting
Python | Go | PowerShell | SQL
System Reliability & Incident Response
Monitoring, Logging & Reporting
Linux & Windows Server Administration
Git | CI/CD | Agile Delivery